How to contact Ricoh printer support

Find the sticker on the printer and **make a note of the serial number**, then phone the toll free number 1-800-267-9469.

Or use the Ricoh website to contact the Customer Support.
Here is the direct link to their service request page:
http://rciessweb1.ricoh.ca/EService/servicerequest.aspx.

You can also place a request by email to this email: servicecall@ricoh.ca

Please see an example of what the sticker looks like below.